



Website Information Security Statement

At InsightGenie we understand the magnitude of trust you've placed in us by sharing your valuable data. Let us assure you, safeguarding this data isn't just an obligation—it's a commitment we uphold with utmost sincerity.

Our Information Security Program is our testament to this commitment. Far from being a mere checklist, it represents our rigorous, proactive approach to data security. We've established a comprehensive set of protocols and policies that not only meet regulatory requirements but also incorporate the latest industry best practices.

Behind the scenes, we utilise an array of cutting-edge security tools. From firewalls to intrusion detection systems, we're ceaselessly monitoring and protecting your data. Rest assured, every bit of information—whether it's stored in our system or in transit—is protected by robust encryption.

We're well aware that the realm of data security is constantly evolving, and we're committed to staying a step ahead. Our risk assessment program enables us to proactively identify and mitigate potential threats, ensuring that we're prepared for what's on the horizon. We're unwavering in our mission to continually enhance our security practices, providing you with the peace of mind you deserve when partnering with us.

Should a security incident arise, we're ready. Our dedicated incident response team is equipped with clear and effective procedures to manage and resolve any potential breaches swiftly and efficiently.

At InsightGenie, every team member understands the importance of data security. Regular and intensive information security awareness training is a key part of our culture, ensuring that our commitment to security permeates every level of our organisation.

We also understand that our security posture extends to the partners we work with. Our vendor management process includes ongoing monitoring of our partners' security practices, ensuring that our commitment to data security is shared across our ecosystem.

We greatly value the trust you've placed in us and we're committed to maintaining transparency about our security practices. We welcome and encourage any queries or concerns you may have regarding data security. Our promise to you is that we'll address them promptly and transparently.